User's Manual

Before use put three 'AA' size, 1.5V batteries into the back.
Dear Customer,

Congratulations on your choice of a world class product BI..UECLIP from beetle. Its amazing features have been specially designed to add comfort and ease to your life.

The BI..UECLIP will make receiving and sending calls the most pleasant experience for you. To begin, please refer to the friendly Instruction Manual for easy installation. For any clarification or assistance, kindly contact us at the address given below.

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**Features**

- 3- Programmable Alarm clock settings
- VIP Function
- Mechanical Lock for 0 ‘, 95 ‘ Call Lock & Full Keyboard Lock
- Line Tapping Protection
- 2-way speakerphone with adjustable volume
- 6-Stop Programmable flash time setting
- 4-Stop Programmible pause time setting

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**Important**

**Before Using**

Install 3xAA size 1.5V battery into the battery compartment and connect the telephone to the phone line.

**CID Service**

After approved CID services the phone can receive incoming calls. For receiving Complete information please pick up the handset or press the SPEAKERPHONE key after two rings.
Dual Mode DTMF/FSK Caller 10 system compatible
58 incoming calls memory
20 outgoing calls memory
16 Digit LCD Display.
Line Tapping Protection
Ocean Blue Back Lit LCD Display
Mechanical Lock for 0, 95 Call Lock & Full keyboard Lock. Display of incoming number, New Call, total calls & repeat calls Checking.
Erasing and Call back for incoming/outgoing calls Auto add "0" in call back
Auto filter local area code up to 5-digit
Display of Real time & date in idle mode
Basic Calculator
5-step LCD contrast level adjustable
Pre dialing & Clearing function
VIP Function
3-Programmable Alarm clock settings
Two way Speakerphone with programmable volume setting
Music on Hold
Tone/Pulse Mode selectable
3-step Ringer Volume Control Switch (HI/LOW/OFF)
Last number Redial
6-Step Programmable Flash Time, Setting (90,120,180, 300, 600 & 1000 msec.)
4-Step Programmable Pause Time Setting (1.0,2.0,3.0 & 3.6 sec.)
In Use LED indication

Installation

• Open battery compartment cover, put 3 batteries of 'AA' size into the compartment according to the polarity marked inside the battery compartment, lock the cell cover by pushing the clip.
• Then LCD will display date/time & other information.
• Insert one end of the line cord to the line jack on the base (Marked as TEL LINE) & the other end to the rosette/Wall jack.
• Connect the base and the handset with the coil cord

Caution:
• The phone should be placed in a cool dry, ventilated, non-toxic place.
• Caller 10 function will work only after you have subscribed for the service in the local telco/Ti company.
• If the voltage of the battery is low, the Ocean Blue Light in the LCD display will get dim gradually. Pis. Change the batteries when the Ocean Blue Light becomes dim.

LCD Descriptions

IN
"IN" will be displayed on LCD, when checking incoming calls.

OUT
"OUT" will be displayed on LCD, when checking outgoing calls.

NEW:
"NEW" will be displayed on LCD whenever new call is received.

REP
"REP" will be displayed on LCD, when repeated call is received from the same number. In such a case date/time of last call will be displayed.

II
will be displayed in case the Mechanical Lock is set at Yellow or Green marking.
Initial Settings

- Set Date/Time (Refer page 7)
- Set local Area code (Refer page 7)
- Set Flash Time as per your requirement (Refer page 8)
- Set Pause Time as per your requirement (Refer page 8)
- Set Alarm Clock Function, if desired (Refer page 8-9)
- Set the telephone to TONE/PULSE mode as per your telephone network through programmable setting (Refer page 9)
- Set Speaker Volume as per your requirement (Refer page 9)
- Set LCD Contrast Level as per your choice (Refer page 9-10)
- Set Line Tapping Protection Alarm, if desired (Refer page 10)
- Set Incoming memory numbers as VIP numbers as per your requirement (Refer page 10)
- Set Ringer volume as per your requirement (Refer page 11)
- Set Mechanical lock for 0,95 & full keyboard lock, if desired (Refer page 11)

Now your Telephone is ready for use

Things to be taken care of

- Read thoroughly all instructions for best performance of product.
- Do not expose LCD in the sun for long time.
- Put 3 "AA" size batteries into the battery compartment carefully as the polarity marked, otherwise Ocean Blue Light will not come in the LCD Display of your telephone.
- Please answer the call after the unit rings twice, otherwise there are chances that caller party's number may not be clipped in your telephone.
- CLIP MODE (FSK/DTMF): Phone selects Clip mode automatically.

Feature Layout

Layout of Base

1. Speaker  
2. Hook-switch  
3. Receiver  
4. SET key  
5. UP/+key  
6. DOWN/-key  
7. DEUQUITkey  
8. OUT/Xkey  
9. VOL key  
10. LCD screen  
11. IN USE indicator  
12. HOLD/BRIGHT/+ key  
13. CAUCE key  
14. PAUSE/NIP key  
15. FLASH key  
16. RD/BACK key  
17. Speakerphone key  
18. Number keys  
19. Number label  
20. Coiled cord
Setting Clock, Date & Month

1. In the on hook state (i.e. Handset is on the Base).
2. Press "SET" Key. "5 E I d R l: E" will be displayed on the LCD display.
3. Press "SET" Key, the last two digits of year is flashing.
4. Press "UP/+" or "DOWN/-" Key to change the year.
5. Press" SET" Key to move the flashing position to month setting.
   Repeat the above operation to set Month, Date & time.
6. Press" SET" Key to confirm the setting & to move at next program setting of setting menu or press "DEQUIT" Key to exit setting menu.

FSK message auto updates the time of the unit If you have subscribed caller ID service to your local telecom and the message sent from telecom network is in FSK mode, the message will auto adjust the time of the unit.

Setting Local Area Code
1. In the on hook state (i.e. Handset is on the Base).
2. Press" SET" Key & then press the" UP/+" Key, "5 E I: 2 ReO d E" will be displayed on the LCD display.
3. Press" SET" Key, "R C0u E - - - -" will be displayed on the LCD display with the first "." flashing (If you have already set the area code, the first number will be flashing)
4. Press" UP/+" or "DOWN/-" Key to set the first digit of local area code.
5. Press" SET" Key to move the next flashing position.
   Repeat the above operation to enter the second digit setting & so on for third, fourth & fifth digit setting.
6. Press" SET" Key to confirm the setting & to move at next program setting of setting menu or press" DEQUIT" Key to exit setting menu.

Note: The Local Area code is the STD code of the city ( Area ), where the telephone is connected
e.g For Delhi: 11
   Pis. set 11 - - - in the local area code setting for city Delhi.
For Chandigarh : 172
   Pis. set 172- - in the local area code setting for city Chandigarh.
2. The telephone will filter out the local area code ( Set by user) while receiving /call back the local number.

Setting FlashTime
1. In the on hook state (i.e. Handset is on the Base).
2. Press" SET" Key & then press the" UP/+" Key 2 times, "5 E I: 3 F I 5 H" will be displayed on the LCD display.
3. Press" SET" Key, "F I R 5 H 2 300 /will be displayed on the LCD display.
4. Press "UP/+"or "DOWN/-" Key to select "000 0" 600 0" 3000" 1800.. 120 0" .90 msec. flash time as per your requirement.
5. Press" SET" Key to confirm the setting and to move at next program setting of setting menu or press "DEQUIT" key to exit setting menu.

Note: Default Flash Time Setting is 300 msec.

Setting Pause Time
1. In the on hook state (i.e. Handset is on the Base).
2. Press" SET" Key & then press the" UP/+" Key 3 times" 5 E I: li P R U 5 P will be displayed on the LCD display.
3. Press" SET" Key, "P R U 5 E 3 3-" will be displayed on the LCD display.
4. Press" UP/+" or "DOWN/-" Key to select "1-0 or 2-0 or 3-0 or 3.6 sec pause time as per your requirement.
5. Press" SET" Key to confirm the setting & to move at next program setting of setting menu or press "DEQUIT" Key to exit setting menu.

Note: Default pause time setting in 3.6 sec.

Setting Alarm Clock
1. In the on hook state (i.e. Handset is on the Base).
2. Press" SET" Key & then press the" UP/+" Key 4 times," 5 E I: 5 R E, P will be displayed on the LCD display.
3. Press" SET" Key, "I 00-00 OFF" will be displayed on the LCD display with"1" flashing.
4. Press" UP/+" or "DOWN/-" Key to select the Alarm number. (There are total 03 alarm settings)
5. Press" SET" Key again to move to the time setting & first digit of Hrs. setting will start flashing. 6
   Press"UP/+" or "DOWN/-" Key to adjust the first digit.
7. Press" SET" Key again to move to the second digit of Hrs. Setting. The second digit of Hrs. setting
   will start flashing.
8. Press" UP/+"or "DOWN/-" Key to adjust the second digit.
9 Press "SET" Key again to move to the minutes setting of Alarm. In the similar way adjust the minutes setting of Alarm.

10 Press "SET" Key again to move to the "OFF" or "On" Setting of Alarm.

11 Press "UP/+" or "DOWN/-" Key to set the Alarm "ON" or "OFF".

12 Press "SET" Key to confirm the setting & to move at next program setting of setting menu or press "DEQUIT" Key to exit setting menu.

Note;

1. On pressing the "SET" Key to confirm the Alarm Clock Setting, you will again move to the Clock, Date & Month Setting.

2. To use the Alarm Clock function, the telephone must be connected to the telephone line. Setting Tone Pulse Mode

6. In the on hook State (Le Handset is on the Base)
2. Press & Hold *#/= key for 3 - 4 Seconds, " ~ on E" or" P U L 5 E" will be displayed on the LCD display.
3. Press & Hold */." Key once again for 3 seconds to Select" PU L SE" or" ~ onE" dialing mode as peryourTelephone Network.

Note : Default Setting is at "~ ON E" Mode.

Setting Speakerphone Volume

1. In the off hook State (LeWhen Speakerphone is"ON")
2. Press "VOL" key. .."Vol Hi or" HF U O L LO will be displayed on the LCD display.
3. Press" VOL" key once again to select" .. \U 0 0 \U 0 or" H F U 0 L Hi" as per your preference.
Switch "off" the speaker phone to confirm the setting.

Note:-

1. There are total 02 Speakerphone Volume levels & the default setting is at Speakerphone Volume level HF UOL Hi.

2. During the conversation While using SPEAKER PHONE, the speaker Volume can be increased / decreased by pressing" VOL" key.

Setting LCD Contrast Level

1. In the on hook State (Le Handset is on the Base)
2. Press" HOLD/BRIGHT:" "Key Once," \Lc d X " will be displayed on the LCD display, Where' X ' is the LCD Contrast level.
3. Press * HOLD / BRIGHT:" "Key Continuously to Select LCD Contrast level as per your preference.

Note :- There are total 05 LCD Contrast level Settings & the default setting is at contrast level LCD 3.

Setting Anti Line Tapping Alarm

1. In the on hook State (Le Handset is on the Base)
2. Press & Hold #/= Key for 3 - 4 seconds, " IPP ON or IPP OFF" will be displayed on the LCD display.
3. Press & Hold #/= key once again for 3 - 4 seconds to select" I P P 0 F F or I P P 0 N" as per your preference.

Note: -

1. Default Setting is at "IPP 0 F F " (Anti Tapping Alarm OFF)
2. Please set the Alarm* OFF* If you Connect the line having line Voltage 24 V or less.
3. When Alarm is set as " ON " in your telephone, then on lifting the handset or switching the speaker phone "ON" of parallel connected telephone, the Alarm sound (Tick Tick sound) is heard in your telephone and ocean blue light comes in the LCD display indicating unauthorised use of your telephone line by someone. The number can not be dialed from parallel connected telephone when alarm is set as" ON " in your telephone.

Setting VIP Number

1. In the on hook State (Le Handset is on the Base)
2. Review the desired incoming CLI number from the Incoming memory list by pressing" UP/+"
or"Down/-" key.
3. Press" PAUSE /VIP" key once to set the desired number as VIP Number.
4. Press" PAUSE /VIP" key once again to set back the desired number as ORDINARY NUMBER.

Note:-

1. Total 99 nos. Can be set as VIP Numbers in the VIP Number Setting.
2. When any number is set as VIP Number, then on receiving the call from the same number the Icon will be displayed on LCD display along with the Incoming CLI number.
3. The number set as VIP can not be deleted by pressing" DEVaUlT" key. But When" DEVaUlT" key is pressed for 03 seconds all numbers will be deleted including VIP numbers from incoming memory list.
4. In order to delete the Single VIP number from incoming memory list without deleting all the numbers, then first of all convert the VIP Number into ORDINARY Number as explained above.
5. When any number is set as VIP Number, ICON (\) will be displayed on LCD display with that number.
Other Settings

Setting Ringer Volume
1. In the on hook State or off hook State (i.e. Handset is on or off the Base)
2. Adjust the ringer volume switch located at the back of unit to High or Low or off Setting as per your preference.

Setting Mechanical Lock
1. In the on hook State or off hook state (Handset is on or off the Base)
2. When the back of key (Notch) is turned to GREEN DOT, then the telephone numbers that begins with digit “0” and “95” can not be dialed out but the other telephone numbers can be dialed out (For example, telephone number 01126811147 & 958202422497 can not be dialed out but 51709606 can be dialed out). In this setting Icon (I) is displayed on the LCD & on pressing "0" & "95", --- LOC--- comes on LCD Display.
3. When the back of the key (Notch) is turned to YELLOW DOT, then complete key board (excluding feature keys) is locked & you cannot use the telephone to make calls. But you can receive the calls in the case. In this setting, Icon (I) is displayed on the LCD & on pressing any digit of keyboard (excluding feature keys), -----LOC----- comes on LCD Display
4. When You do not have the limit, turn the back of the key (Notch) to RED DOT.

Operations

1.0 Making A Call
Using handset
- Pickup the handset and hear the dial tone.
- Press the desired numbers & speak to the other end.
- After finishing the conversation, place the handset on the base.

Using Speakerphone
- Press "SPEAKERPHONE" key and hear the dialing tone.
- Press the desired number & speak to the other end.
- After finishing the conversation, press "SPEAKERPHONE" key again

Redial
- If your line is busy, hang off. After a while, pick up the handset or press "SPEAKERPHONE" key.
- After hearing the dialing tone, Press "RD/BACK" key.
- The number dialed will be dialed out.

When the unit is used in PABX system
- In the off hook state (i.e. Handset is off the Base).
- Press PABX access number (normally 0 or 9) & then press "PAUSENIP" key. Press the desired number. If the line is busy, press "RD/BACK" Key to redial. Note:
  If the PABX system cannot transfer the caller ID message from telecom, the unit cannot show the caller's number.

Using Pre-dialing
- When handset is on the base, dial the desired number
- Press "RD/BACK" key with in 5 seconds. The number dialed will be automatically dialed out.
- Pick up the handset or press "SPEAKERPHONE" key & speak to the other end.
- After the conversation, place the handset on the base or press "SPEAKERPHONE" key. Note:
  During the pre-dialing function, if entered number has mistake correction can be done with "DEVQUIT" key. On pressing "DEVQUIT" key once last digit on display will be deleted.

2.0 Receiving A Call
The unit will ring when you have an incoming call. If you have subscribed caller ID service to your local telecom, the upper line of LCD will display Month, Date, Time & Serial No of Incoming Call. Icon (NEW) will be shown on the left of the middle line of LCD Display & the lower line will display the Incoming number. If a Call comes in twice or more & it is left unattended, Icon (REP) is displayed on the left of the middle line just after Icon (NEW). You can answer the Call or not by observing the Caller ID no. on the LCD display.

Using Handset
- When the unit rings, Pick up the handset & Speak to the other end. After finishing the conversation, return the handset to the base.
- (If you want to switch to the Speakerphone mode when taking in handset mode, Press "SPEAKERPHONE" key & then return the handset to the base. After finishing the conversation, Press "SPEAKERPHONE" key again).

Using Speakerphone
- When the unit rings, Press "SPEAKERPHONE" key & Speak to the other end.
- After finishing the conversation, Press "SPEAKERPHONE" key again.
Note:
1. To receive the caller ID message correctly, please answer a call after the telephone rings twice because generally the Exchange transmits Incoming Message between the first & the second ring.
2. The “IN USE” LED will glow, whenever telephone is in-use.

3.0 Flash
- Pick up the handset or Press “SPEAKERPHONE” key.
- Press “FLASH” key, the telephone line will break for the Set Flash Time (This feature is provided in the telephone to access the facility offered by some EPBAXs such as line transfer or network service provided by telephone companies such as call waiting).

4.0 Last Number Redial
- Pick up the handset or Press “SPEAKERPHONE” key and hear the dial tone.
- “Press” RD/BACK” key, the last dialed number will be dialed out automatically.

5.0 Pause
We recommend you to Press the “PAUSENIP” Key if a pause is required for dialing with a PBX or to access a Long Distance Code. On pressing the “PAUSENIP” key, it introduces a delay of Set Pause Time between two digits dialed before and after the pause.

6.0 Music on Hold
- During Conversation if you need to hold the line, Press “HOLD/BRIGHT/+” key & place the handset on the base. Line will be held and the caller will hear the music during Hold.
- When you need to continue the conversation with Caller party, Press “SPEAKERPHONE” key or lift the Handset.

7.0 Temporary change over from pulse to tone dialing
- When the telephone is set in PULSE mode, the temporary change over from PULSE to TONE mode is possible by pressing “&” key.

8.0 Checking Outgoing Calls (Dialed Numbers)
- Press “OUT/X” key when handset is on or off the Base.
- LCD displays the last dialed number with conversation time.
- Press “OUT/X” Key again to view more outgoing numbers.
- In the end of list, LCD displays ---- End indicating all the numbers in Outgoing list has been Checked.

Note:
1. You can also review the outgoing numbers by pressing “OUT/X” Key & than press “UP/+” Key. On Pressing “UP/+” Key for 03 seconds, you can quickly check Outgoing Calls.
2. The telephone can record 20 outgoing Calls with sequence number & Conversation time.
3. If you have over 20 Outgoing Calls, the earliest one will be replaced.
4. When you review Outgoing Call, LCD will not display the real date & time, but displays the Conversation time only.

8.1 Erasing/Deleting Outgoing Calls (Dialed Numbers)
- Press “OUT/X” key when handset is on or off the Base.
- LCD displays the last dialed number with conversation time. Get the desired number on LCD display from outgoing numbers list by pressing “OUT/X” key again and again.
- Press “DEQUIT” key once, the number on LCD display will be deleted & the LCD displays next number.

Note:
if you press “DEQUIT” Key for more than 03 seconds, all the outgoing memory numbers will be deleted.

8.2 Call Back the Outgoing Calls (Dialed Numbers)
- Press “OUT/X” key when handset is on or off the Base.
- LCD displays the last dialed number with conversation time. Get the desired number on LCD display from outgoing numbers list by pressing “OUT/X” key again and again.
- Press “RD/BACK” Key, the number displayed on the LCD Display will be dialed out automatically.

9.0 Calculator Function
- In the On or Off -hook State, press “CAUCE” Key, “CL” will be displayed on the left hand side of the LCD Display / Screen.
- LCD will display digit ‘0’ on the extreme right corner. Now the telephone is in the state of Calculator.
- In the Calculator State, “HOLD/BRIGHT/+” Key is used as “+” Key.
- In the Calculator State, “OUT/X” Key is used as “X” Key.
- In the Calculator State, “UP/+” Key is used as “+” Key.
- In the Calculator State, “DOWN/-” Key is used as “-” Key.
- In the Calculator State, “*” Key is used as “.” Key.
- In the Calculator State, “#” Key is used as “=” Key.

For example : To do the Calculation (10+26) + 2, Proceed as :
In the On or Off hook state, Press “CAUCE” Key.
- LCD will Display digit ‘0’.
7. To see the final result of Calculation, Press "#=" Key.
   • Press" CAUCE" Key again to quit the Calculation.

   For example: To do the Calculation (0.5 x 0.6 - 1), Proceed as:

   In the On or Off hook state, Press “CAUCE" Key.
   • LCD will Display digit'0 - '.
   • Press digit'0"*"/" Key & digit'5' , then Press" OUT / X" Key, digit'0"*"/" Key 
     & digit'6'. Now Press" DOWN/-" Key & digit'1'.
   • To see the final result of Calculation, Press "#=" Key.
   Note:
   1. If any mistake committed during Calculation, Press“ CAUCE" Key to resume.
   2. The calculation work can be done accurately of Max. 10 Digit Numbers. Over 10 digit numbers, results will not be 
      accurate.
   3. "CAU CE" Key is also used as Clearance Key (CE).
   4. Press" DEL" Key or Answer a New Call or During Clock Alarm Ring, the unit will auto quit from Calculator State.

 Caller ID Functions

1.0 Receiving incoming calls - When handset is on the base

   There are two types of caller ID

   formats, FSK and DTMF Mode. FSK

   MODE: In FSK Mode
   • After receiving the caller ID information from the exchange (if the exchange of the caller Party
     has the provision), the telephone can display the incoming number.
   • If your local exchange sends number along with time in FSK Mode, it will auto adjust the time
     for your caller ID telephone.

   DTMF MODE: In DTMF Mode
   • After receiving the caller ID information from the exchange (if the exchange of the caller Party
     has the provision), the telephone will display incoming number. The date and time will be
     displayed as set by the telephone user.

2.0 Checking incoming calls (Received Number)

   • When handset is on the base, Press" UP/ +" or "DOWN / -" Key.
   • LCD displays the incoming number with time when the incoming call was received.
   • For searching the call message upward, Press" UP/ +" Key.
   • For searching the call message downward, Press" DOWN / -" Key.

   • In the end of list, LCD displays --- E n d --- indicating all the numbers in the incoming list has
     been checked.

   Note:
   1. The telephone can record 58 Incoming Numbers with sequence number & the time. when calls were received.
   2. When the incoming CLI memory is full, the earlier one will be replaced.
   3. For repeat Incoming Call Number, LCD displays" R E P ".
   4. When Call comes from a secret number, LCD displays" ------ __________ n ".
   5. If Incoming Call comes from an area without Caller ID Service, LCD displays" ---- 0 -----".

3.0 Erasing

   Erasing incoming calls (Received Numbers) - when handset is on the base
   • Press" UP / +" or "DOWN / -" Key to get the desired number on LCD Display.
   • Press" DEUQUIT" Key once, the number on the LCD Display will be deleted & then LCD 
     displays the next number.

   Erasing all incoming calls (Received Numbers) - When handset is on the base
   • Press" DEUQUIT" Key for more than 3 seconds, all the Incoming memory will be deleted.

4.0 Call Back Incoming Numbers:

   • When handset is on the base.
   • Get the desired number on LCD Display from incoming numbers list by pressing" UP / + " or 
     "DOWN / -" Key.
   • Press" RD / BACK" Key once, the number displayed on the LCD Display will be dialed out 
     automatically.

5.0 Auto Add' 0 ' in Call back

   • When handset is on the base.
   • Get the desired number on LCD Display from incoming numbers list by pressing" UP / + " or " 
     DOWN / -" Key.
   • Press" RD / BACK" Key twice, the telephone will auto add' 0 ' before the incoming number 
     displayed on the LCD Display & dial out the' 0 ' added number automatically. This method of 
     adding' 0 ' is useful for Long Distance Calls.
NoDialTone
- Verify that the line cord connection is correct and tightly secured.
- Check with your telephone service provider that your connection is ok.

NoRing
- Verify that the line cord is plugged in correctly to the base unit & the Wall Jack/ Roseete.
- Make sure the handset is placed correctly.
- You may have too many communication devices hooked to same line. A communication device can be a telephone, modem or fax.

No or Faint Ocean Blue Display
- Check batteries are inserted in the battery compartment.
- Check batteries are inserted properly & as per the sign marked in battery compartment.
- Replace with new batteries.

Caller ID function not working properly
Check with your telephone service provider that your caller ID service is active.

No Data Received / Received Incomplete incoming number
- Check with your telephone service provider that your caller ID service is active.
- You have answered the call before "TWO" Rings

Speakerphone feature does not work
- Make sure the surrounding noise is not too loud.

This Beetel telephone instrument is warranted for a period of 12 months from date of purchase.
Any defective instrument will be repaired by Bharti Teletech Ltd. (Hereinafter referred to as 'The company') free of charge within the period of warranty subject to the following conditions:
1. This warranty card must be duly filled in, stamped & signed by the dealer. The card and the relevant cash memo must be preserved & produced along with the defective unit.
2. Once the defective unit is repaired during the said warranty period, the warranty shall thereafter continue only for the unexpired period to the original warranty.
3. This warranty is not valid for
   a. Damage resulting from accidents, mishandling, negligence, tampering, unauthorised repair, failure to follow instructions, lightning, fire and act of God
   b. Items not purchased from authorised dealers of the Company.
   c. Batteries (including rechargeable) wherever applicable.
4. The defective unit must be delivered at the user’s cost at the nearest Service Center of the Company or Authorised Service Dealer. List of dealer can be had from distributor or dealer/retailer.
5. While Company or its Authorised Service Dealer will make every effort to carry out repairs under this warranty as soon as possible it is expressly made clear that the company shall not be held liable for any direct or indirect loss to user due to delay in providing this service.
6. This warranty excludes every condition/warranty/liability not expressly set out therein.
7. Claims, if any to this warranty shall be only made before the courts having jurisdiction in New Delhi.

Name & Address of the Purchaser ________________________________
Product ____________________________________________________
Model No, __________________________________________ Serial No, ___________
Invoice No, ________________________________________ Date of Purchase __

Dealers Stamp & Signature

NOTE: The telephone instrument is the terminal point in the communication link consisting of the exchange, external underground cables and internal wiring. A fault anywhere in the link is manifested in the instrument even though it may be perfectly in order.

Thus if your telephone is dead, engaged or held-up, you must:
File a complaint with local exchange or at AIB,
Obtain confirmation that exchange/external cables are O.K. Check internal wiring/connection from pole,
Finally contact/take instrument for repair to service franchisee/company service centre. II